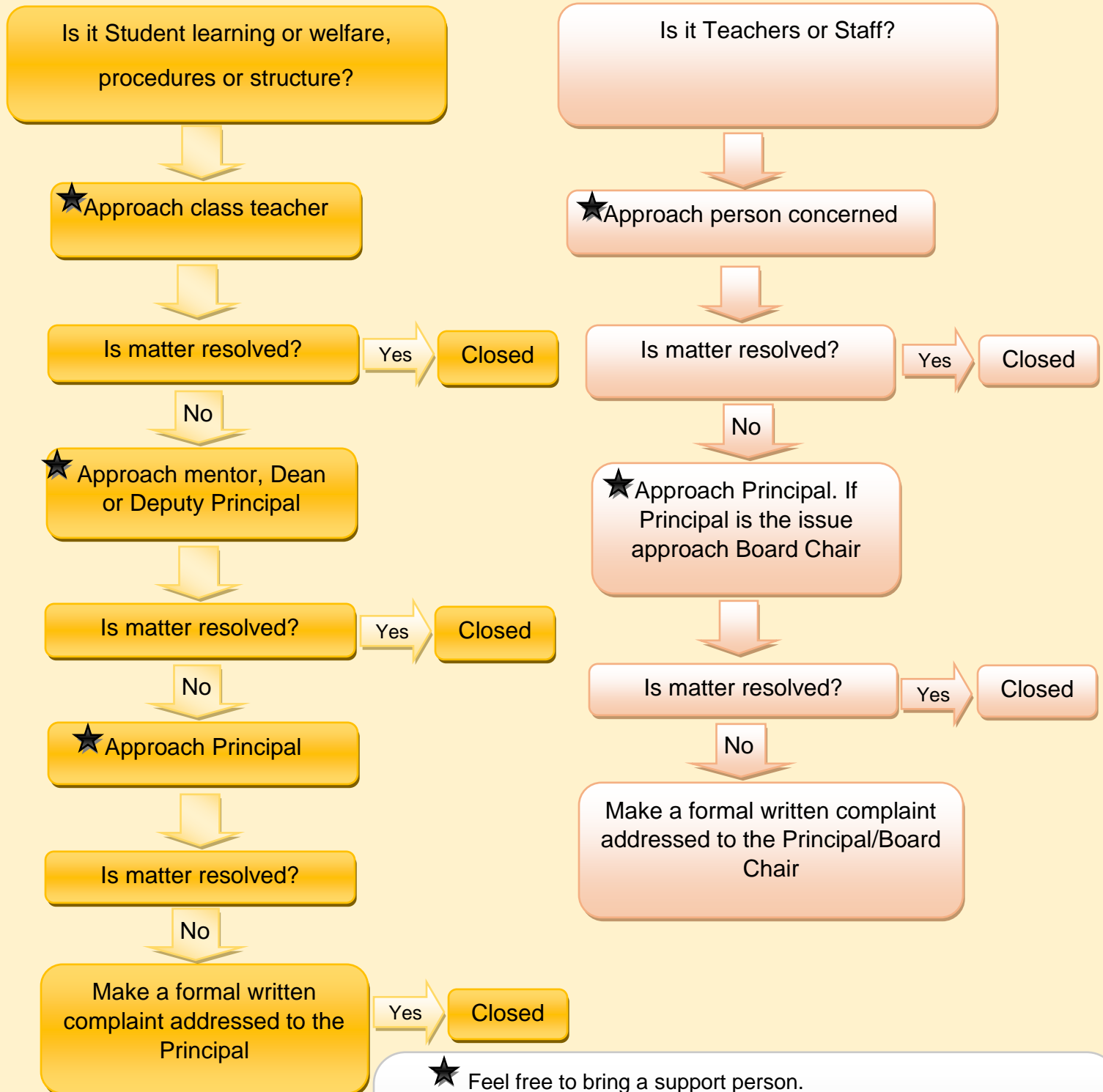


# Collingwood Area School

## Concern and Complaints Procedure

### What is the nature of your question?



★ Feel free to bring a support person.

We endeavor to address your question/concern within three days  
All formal written complaints will be tabled at Board level.  
Please ensure you make an appointment at each of these stages  
and indicate the nature of your concern.